

Client & Provider Rights

Our clients have the right to fair and timely access to professional, skilled, and ethical services. Regardless of age, ethnicity, sex, gender identity, ability, culture, language, sexual orientation, social status, and religious or spiritual beliefs, all clients and providers have the right to:

- Respectful interactions that are safe and free from abuse;
- Share concerns, needs, requests, and provide feedback;
- Accurate, clear, and current information in order to make informed decisions;
- Have their time respected;
- Privacy and confidentiality of personal information within the limits of the law;
- Participate in their service plan and/or comply with regulations outlined in relevant legislation;
- Ask questions and get more information or clarification if needed.

PUBLIC
HEALTH



**Grey Bruce
Public Health**

If you would like to talk to someone about your feedback, compliment, complaint, or suggestion please contact:



519-376-9420 or 1-800-263-3456



feedback@publichealthgreybruce.on.ca