The Grey Bruce Health Unit region is one of 24 regions in the province entering Stage 2 on June 12. On this date, the province will increase the limit on social gatherings from five to ten, regardless of whether a region has moved to Stage 2.

In addition to providing online, curbside pickup and delivery services, all shopping centres, malls and markets may open. Stores in these facilities must follow the same guidance as those set out for other retail services

**Provincial Sector Guidance**

As per the [Emergency Management and Civil Protection Act – Stage 2](#), the Province is directing that shopping malls and centres can open with the proper health and safety protocols in place. Provincial guidance indicates:

- Food services and restaurants with mall only entrances may open for outdoor dining spaces, delivery and takeout. Dine-in at indoor food courts is prohibited.
- Entertainment amenities such as movie theatres and waterparks must remain closed.
- Malls may need to institute the policies that were put in place by retail outlets that remained open as essential businesses. These include engineering and administrative controls, such as:
  - Alternative operating hours to address increased cleaning demands.
  - Enhanced security and controlled entry and exits points
  - Creation and enforcement of walking traffic patterns.
  - Operating by appointment or reservation, if possible.
- Limiting the number of people who may be in one business at any one time.
- General building management, including signage and hand sanitizer at the entrance of the building and removing group seating (e.g. benches).

- Industry associations recommend that efforts to screen people for COVID-19 symptoms at shopping malls is best performed at the entry point of the shopping centre rather than at individual shops.

### Fitting rooms

Fitting rooms in a business may open if they comply with the following conditions:

- The fitting room stalls must be equipped with a solid door that may be closed.
- Patrons must not be permitted to occupy adjacent fitting room stalls at any one time.
- The fitting room stalls must be cleaned and disinfected after each use.

Some services and activities have a higher risk of spreading the virus. Reopening is determined by the overall riskiness of the activities and services. The riskiness of different services and activities depends on:

- The number of people who come together for the activity or service
- The length of time people are together and the physical distance between them
- The ability to modify the activity or service to make it less risky (so that there are less people, shorter lengths of times together, and/or more distance between them)

### Things to Consider

- Ensure physical distancing by keeping a distance of 2 metres from other people
- Shopping malls and centres should use measures to enable physical distancing, such as limiting the number of people who may be in the business at one time
- Increase cleaning of frequently touched surfaces
- Wash hands with soap and water frequently or use alcohol-based hand sanitizer
• Employees should wear PPE at all times, at minimum an appropriate face covering
• Encourage staff and customers to stay home when sick
• Encourage staff and customers to cough or sneeze into their elbow
• Encourage staff and customers to avoid touching their face

Health and Safety
In order to reopen, shopping malls and centres must follow the health and safety guidance provided by the Ministry of Labour, Training and Skills Development Associations and Health and Safety Associations. Find sector specific and posters to help protect workers, customers and the public from COVID-19 on the resources to prevent COVID-19 in the workplace webpage.

Guidance on Health and Safety for Retail Sector during COVID-19
Guidance for Clothing Retail
Guidelines for Shopping

Questions?
The province has set up a Business Information Line to provide direction to businesses as they reopen. Please call Stop the Spread Business Information Line at 1-888-444-3659.

For Health and Safety Guidance, please call your relevant Health and Safety provider, or the Ministry of Labour at 1-833-247-3650.

For Public Health Guidance please call the general information line at 519-376-9420 ext. 3000.

References
Ontario’s Framework for Opening the Province – Stage 2
Workplace PPE Supplier Directory – Ontario
Community and Business Resiliency Map - including local PPE suppliers – Grey County